



1

Navigate to your organization's **URL**, and enter your **Access Code**.



2

Fill out the required fields. For more language options, hit **Other** in **Languages** field to see all video languages.



3

Once all required information is filled out, hit the **Connect** button.



4

The system will automatically search for an interpreter. While waiting, you have the option to **Switch to Audio** or **Cancel**.



5

Once connected, you may begin your session. The interpreter's name and ID are on the bottom left of their video screen.

### Your customer code:

Click or tap here to enter text.

### Your VRI web address:

Click or tap here to enter text.

### Your Access Code:

Click or tap here to enter text.



End Call



Speaker Controls



Microphone Controls



Video Controls



Add Participant or Additional Interpreter



Chat



Network Statistics

## QUICK START GUIDE

### (API INTEGRATION UX)

#### Security note (with and without API integration)

- All traffic is encrypted in transit using industry-standard protocols, and no local software installation is required on hospital devices.

#### For EPIC and other EHRs

- Launch InterpreterConnect from within your EHR (EPIC integration is available now; other API-capable EHRs can likely be connected)
- InterpreterConnect opens in a browser as a single, secure video session for staff, Limited English Proficiency Person, and interpreter.
- Staff can switch to OPI (audio) within InterpreterConnect as needed.

#### From any EHR-connected device

- From an EHR-connected device (cart, desktop, tablet, kiosk), clinicians open a browser and go to the hospital's InterpreterConnect URL.
- They authenticate using your hospital's current method, then select the language. Optional tracking fields (e.g., department, unit) are available only if your organization wants detailed reporting.