

Mastering linguistic services is crucial when working with Canada's multicultural societies

Interpreters (Verbal multilingual communication)

Whether during intake, statements, rehabilitation, or legal proceedings, <u>our</u> <u>interpreters are happy to facilitate communication</u> between your colleagues, staff and people of Limited English Proficiency. Services are available face-toface, video remote, as well as over-the-phone.

Translation (Written multilingual & Quebec French content)

<u>Do you need content translated</u> into English or multiple other languages including Quebec French? Various departments within insurance companies (including internal translation departments) and law firms rely on us daily.

Transcription services (English, French, and multilingual AV files)

Do you need <u>transcripts of recorded meetings or discussions?</u> Whether in English or multiple languages, clients in insurance, legal, medical, and government industries rely on our team to help.

Fast and easy order management

World-class service is what we strive to deliver. Whether you prefer accessing services via <u>our web portal</u>, secure bi-directional integration into eClaims or SmartSimple, by sending an email, or giving us a call, our team is at your service with a smile.

Fast service & free quotes

Interpreting Interpreters@AllLanguages.com 416-975-5297 or 888-975-4468

Translation & Transcription TC@AllLanguages.com 647-826-1966 or 800-567-8100

Self-serve portal My.AllLanguages.com

All Languages[®] Translators & Interpreters

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World-class translation & interpreting certifications



ISO 18841:2018 Standard for Interpreting Services ISO 17100:2015 Standard for Translation Services ISO 18587:2017 Standard for Post-Machine Output

These international standards help establish the basic requirements and core operating principles for the provision of translation & interpreting services, including the qualifications & competencies of interpreters, and recommendations of good practice.



National Standard Guide for Community Interpreting Services

Certification to this Canadian standard helps to ensure interpreters have a post-secondary education (preferably a recognized degree in interpretation or a related field), completion of a language proficiency test, and/or documented experience in the field.

Free "client reminder call service" and emergency quick-connect

When a Limited English-proficiency Person (LEP) misses an appointment, it costs everyone time, money and frustration.

To reduce the risk of missed appointments we offer both the free "Client Reminder Call Service" 48-72 hours prior to their appointment, and free access to our <u>quick-</u>



<u>connect over-the-phone interpreting</u> if an interpreter is a no-show or late.

My.AllLanguages.com client portal = 24/7 quote & order desk

Access our full-suite of services any time, and receive faster service. Need a translation, transcript or to schedule an interpreter? No problem. Simply visit our portal at My.AllLanguages.com.



Thank you for trusting us to help insured people communicate.







Interpreting, translation and transcription services to help adjusters communicate...

Scheduled & on-demand interpreter services...



Available face-to-face, video remote, and over-the-phone. Simply provide the date, time and location an interpreter is required, or access our quickconnect services by phone or web app.

Reduced no-shows



Reminder call & quick-connect services to help ensure appointments go as scheduled.

500+ languages and locales



Client projects are managed following global best practices, with world-class service.